

### WHY SHOULD YOU CONSIDER THIS COURSE?

Awareness on fraud should be an on-going effort for banks and financial institutions, especially with new fraud typologies being discovered frequently. Implementing a high quality, yet cost-effective training program across all levels of staff can substantially reduce risks for the institution and help to create a more vigilant workforce. The course also covers new frauds emanating as a result of the COVID-19 pandemic.

#### A Common Challenge

A common challenge faced by most institutions is the difficulty in conveying continuously to their staff the risks of understanding the various types of frauds that they may encounter within, and as a result expose their institution, management and staff to financial and reputational losses by falling prey to fraud incidents.

This is especially important now because there have been instances of intensified cyber attacks by criminals after the start of the COVID-19 pandemic.

#### The Value

Educate staff on fundamental concepts related to fraud

Make staff aware of red flag indicators and suspicious behaviour that may be experienced when dealing with colleagues and customers

Understand the reporting actions to be taken by the individual and the institution

Developed after in-depth consultations with industry practitioners and experts across Asia content and coverage.



## ABOUT THE COURSE AND ASSESSMENT

The content encapsulates decades of specialist experience and is combined into an easy-to-understand module that includes case studies.

#### **Course Content**

- Introduction to Financial Fraud
- Consequences of Fraud
- Various Types of Fraud
- Fraud Risks Due to COVID-19
- Fraud Detection and Prevention
- Red Flag Indicators
- Fraud Management Framework
- Case Studies
- Assessment

#### **Course Details**

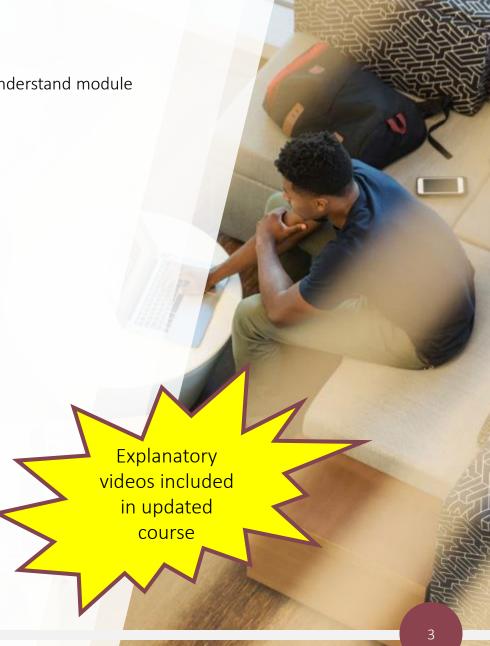
The course can be viewed any number of times before the deadline.

The course takes approximately one hour.

Every page needs to be accessed before the assessment is unlocked.

Trainees have to answer an assessment at the end of the course, which is based on theory, case studies and practical situations.

The assessment takes approximately 20 minutes and consists only of multiple-choice questions.



# ABOUT THE COURSE AND ASSESSMENT (CONTINUED)

Target Groups: Staffs of Compliance / Information Security / Information Technology / Internal Audit / Sales / Customer Service / Cash / Business Banking / SME Banking / Retail Banking / Remittance / Cards / e-banking and Branch Managers / Relationship Managers / Operations Managers / All Other Frontline Staff.

**Course Duration:** Participants should appear in the exam within 30 days from the date of creation of login ID. If he/she does not appear in the exam/assessment process, the license should be renewed to appear again.

Course Ingredients, Number of Attempts and Pass Marks: The course consists theory as well as case study-based questions. The candidate gets opportunities of 2 attempts to pass the assessment. Pass marks are 75%.

**Certificate:** Certificates will be issued in soft copy to the participants who pass the exam.

**Participants Details Required:** Name of Participant, Position, Location, Email Id and Contact Phone Number.

**Confirmation:** Participants will receive an email-protected hyperlink to access the course on e-learning platform.

Access Engines: Google Chrome, Mozilla Firefox, Safari, Internet Explorer (Version 9 and above) and any browser operating within an Android/iOS smartphone or tablet.



### THE PROCESS

Respective organization sends a data file to NBI with the name and email ID of each employee to be trained

Fintelekt creates unique login credentials for each trainee to access the training course and assessment online.

Trainees will receive an email from Fintelekt and the deadline by which they need to complete the course and assessment.

Fintelekt triggers an email to each trainee containing the login details and instructions.

Trainees login to access the training material and assessment

NBI sends a fortnightly report to respective organisation listing completion and assessment status of the respective employee.



# **PRICING**

The course is offered in Nepal by National Banking Institute and Fintelekt at a special price for the Nepalese banking and financial services industry.

Participants	Price Per Participant	Additional Tax
Upto 100	NPR 2,000	VAT shall be applicable
101 to 500	NPR 1,600	
500 and above	NPR 1,200	



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