



PRESENTS

SUPERVISORY SKILLS FOR PERFORMANCE EXCELLENCE

Background:

Supervisor's role is significant in grooming the staff working under him/her, providing the able leadership, communicating effectively between the senior management and staff working under him/her, providing feedback to the senior management, inculcating the corporate and risk management culture, and leading the profit center exceeding the budget targets and managing the department beating the expectations of management are few key roles of supervisors.



However, the supervisors do struggle in discharging their responsibilities and producing the required results which ultimately affects the organization in achieving its set goals being unaware of roles and responsibilities and due to lack of proper guidance.

Therefore, this training "Supervisory Skills for Performance Excellence" has been designed to hone the skills of the supervisors aiming to have operational excellence and business maximization, which is expected to be instrumental in developing the supervisory skills on the supervisors.

Duration (in Days)	1 day
Target Audience	Branch Manager, Operation In-charge, Supervisor & Officer Level
Program delivery	Power point, Audio Visual demonstration, Interaction, Case studies, discussions
Date, Venue & Time	19th August 2017 (9:30am to 5:00pm) at NBI Hall, Kathmandu
Program Content:	<ul style="list-style-type: none"> • Role of supervisor • Motivation • Attitude • Communication • Teamwork • Self development • Performance Appraisal
Facilitator/s	Mr. Kapil Sharma Former GM Nabil Bank Ltd.

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