



PRESENTS

FRAUD PREVENTION & MITIGATION

A banner image with a blue background. On the left, a person in a dark hoodie is shown from behind, with a large red prohibition sign (a circle with a diagonal slash) overlaid on their figure. On the right, a hand is holding a magnifying glass over a document, with a pen resting on the surface nearby.

Fraud Prevention

For financial institutions, better handling of different types of documents is essential. The better technique to communicate with customer legally with good faith is always required in any **institutions. Knowing the customers' behavior along with suspicious events and mitigate these risk is a better trend. Also without fully coordination among all, it's quite difficult to mitigate risk by a single sector like cash, CSD, operation, loan etc.** This program will very much assist in this regard and will give knowledge with more case studies to find a solution.

Target Group : For All staffs of CSD, Cash, Operation, Loan and Others up to senior levels.
Date & Time : 2nd December 2017, (9:30 am to 5:00 pm)
Venue : NBI Hall, Kathmandu

NATIONAL BANKING INSTITUTE LTD.

Central Plaza, 6th Floor, Narayanchour, Naxal, Kathmandu, Nepal.
T : 977-1-4415903/905, 4436001 • F: 977-1-4441351
info@nbi.com.np • www.nbi.com.np

Program Details

9:30am to 11:00am	⇒ Concept of Fraud and basic grounds. ⇒ Better processing of important forms and other documents on basis of case study. ⇒ Forgery event in different types of loan documents and risk mitigation (case study).
11:00am to 11:15am	Tea Break
11:15am to 12:45pm	⇒ Different techniques of cheque frauds receiving in forensic lab except signatures and amount as well as date forgeries (case study). ⇒ Use of fingerprint in various sector of financial transaction. ⇒ Concept of fingerprint verification and forgery attempts (case study)
12:45pm to 1:30pm	Lunch Break
1:30pm to 3:00pm	⇒ Techniques of phone, SMS, Email, Fax handling and other critical scenarios. ⇒ Concept of scanned signature especially in clearing cases and others. ⇒ Behavioral events regarding fraud cases (Pattern of customers' behavior)- <i>Analysis of fraud behavior attempted especially cases</i>
3:00pm to 3:15pm	Tea Break
3:15pm to 4:45pm	<ul style="list-style-type: none"> Suspicious events with more examples that happened especially in Nepalese banks and others (case study). Few hints for card forgery mitigation techniques. Simple rule that is applied for win and loss. Some conceptual modifications those can be done in financial sectors.

Trainer's Profile

Mr. Mukul pradhan
 Senior Scientist
 National Forensic Science Laboratory
 Ministry of science and Technology, government of Nepal.

Head of Department: Questioned document and Criminalistic.

Working expertise: Signature, Fingerprint, Currency Verification, passport, other Ids, document, tool marks, tire marks, fraud psychology etc.

Working experience: Working as a forensic expert for last eighteen years.

Expert opinion: more than three thousand cases.

Conducting training: for judges, law makers, lawyers, police, CDOs, bankers etc. for last twelve years.

Training field: Signature, fingerprint, Id and other document verification, currency verification, Overall fraud in bank with prevention policy.