



PRESENTS
**FRAUDULENT BEHAVIOR WITH SIGNATURE
AND DOCUMENT FORGERY**



Background
Forgery in documents which are used for any banking transactions may lead to greater economic loss. Hence personnel involved in such activities need to know the ways of forgery in documents like check, ID and different aspects of signature, fingerprint etc. Recent events show the vulnerabilities of bank employee in detecting such forgeries, especially detecting forged signature, ID and checks. Hence getting such knowledge regarding such aspects makes banking employee

Target Group	Employees with direct and intermediate customers contact such as teller, customer service, credit department etc.
Date & Time	14th August 2020 (2:30pm to 5:45pm) 15mins break from 4:00pm to 4:15pm) 15th August 2020 (9:30am o 12:45pm) 15 min break from 11:00am to 11:15am)
Duration	4 sessions of 1.5 hrs each (on-line virtual Class Room via Microsoft Team)
Fee	3,500+ VAT (5% additional discount for individuals)
Level (Low/Mid/Senior/High)	Low and mid level
Program Takeaways	<ul style="list-style-type: none"> • Detection various document forgery such as signature forgery, ID forgery, document forgery etc. • Detection of possible fraudulent activities from behavior.
Program Delivery	Lecture, case-studies Discussion/interaction Case study, Quiz.

Program Details

Contents

1. ID and check verification a. Security features of ID b. Security features of Check c. Forgeries of ID and checks and their detection	Sessions : 1
2. Signature and Fingerprint Verification a. Characteristics of Handwriting b. Process of signature verification c. Quick steps of verification d. Few important discriminating characteristics of HW/Signature e. Fingerprint and its types f. Patterns g. Ridge characteristics h. Verification process i. Practice session	Sessions : 2
3. Fraudulent behavior with means of document forgery a. Fraudulent behavior b. Signature forgery and identification c. Document forgery and identification	Sessions : 1

Trainer's Profile

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(Questioned Document Examiner)
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