



Presents
**Operational Risk
Management**



Background:

This program is designed based on practical experiences for day-to-day risk management in banking. Participants shall have an opportunity to make their learning curve high in risk management with motivation.

Program Details

Date & Time: 18th May, 2024 (8:30am-3:45pm)

Duration: 4 sessions (6 hours)

Level: Low, Mid & Senior

Target Audience: Bankers from Branches & Provinces (Operation in-charges, Branch Managers, Regional Operating Officers)

Venue: Ganapati Hotel & Resort, Sindhuli

Nomination Deadline: 2 days before the program date

Program Details

Program Takeaways

- Know-how on Risk Culture
- Dos & Don'ts from Risk Management Perspective
- Operational Ecosystem vs Risk Management
- Managing Operational Risks in a Doable Manner

Program Delivery (Method)

- Presentations and participations
- Role Play
- Discussions and sharing

Program Content

Risk Management Perspectives

- Introduction-Risk Management
- Identifying Internal Causes of Risk
- Sound Governance and Risk Management Structure
- Risk Culture
- Business Continuity Plan (BCP)
- Communicating Risk (Top-Down)
- Escalation of Risk (Bottom-UP)
- Operational Risk Checklist (ORCL)

Operational Ecosystem vs Risk Management

- Customer Onboarding & Operational Risk Management
- AML-CFT & Operational Risk Management
- Digital Channel Operational & Operations Risk Management
- Information Security & Operational Risk Management
- Safety and Security & Operational Risk Management
- Finance Controller & Operational Risk Management
- Trade Finance Operational & Operations Risk Management
- Treasury Operations & Operational Risk Management
- Credit Operations & Operational Risk Management

Measuring Operational Risk

- Basic note on Operational Risk under Basel
- Assessment of Operational Risk Control
- Operational Risk Measuring tool
 - Internal Loss Data
 - Key Risk Indicator
 - Risk Control Self-Assessment

Role Play & Sharing

- Various acts by participants on group
- Common Sense & Risk Management

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Trainer's Profile



Mr. Abhaya Raj Sharma
Banker: Since 2000 to 2023

Abhaya Raj Sharma is one of the listed and certified 'Financial Literacy Trainer' by Nepal Rastra Bank, the Central Bank of Nepal. He is an experienced banker with his 25 years in Nepalese financial industry including auditing and banking academy. Working as employee for Commercial Banks, Development Bank, Finance Company and BOD for Capital market company, he carries variety of experiences in Service Operations Management, Trade Finance Operations, Relationship Management, Credit Administrations and Control, Risk Management, Compliance and Good Governance etc.

With an experience of in-house as well as freelance trainers equipped with training of trainers by domestic as well as international trainers, he is now in banking academy. His way of delivery is no doubt convincing, motivational and sharing based. He ensures the active participations & takeaways by his participants; and permanent change in their Behaviour.

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