



Guidelines for Surveillance and Experience sharing of Fraud Investigation

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- **Global Trends**
- **Key Controls**
- **Fraud trends at Nepal - basis media reports.**
- **Potential Threat for Nepal (Personal Assessment)**
- **Recommended Actions**

- Social engineering
- Skimming - Plastic & Instruments
 - Card with same name
 - Card with different name
- Cyber Attacks
- Advance Fees Scam - Job /Lottery / Sale through online channels
- Phishing / Vishing
 - Access to personal data
 - Fake web site to procure details
- Malware attack at the ATM's
- Malware on personal electronic devices or banks system

- Strong Cyber Security
- Fraud monitoring using tools / exception reports
- Fraud prevention awareness for staff , customers & law enforcements
- Centralized body to identify trends & sharing at industry level
- Strong legal framework

- Fake projects & Collateral with false valuations
- Abuse of authority
- Money laundering, Bribery & Corruption

- Mule accounts transfer of proceeds from fraud & support terrorist financing
- Skimming - Being a tourist destination
- E Crime - Depends on Cyber security of core banking systems

- Standardization of documents
- Independent checks from authorities
- Valuations by different sources
- Regular training on Anti Bribery & corruption
- Promote Whistleblower
- Fraud risk management
- Enhance the effectiveness of the audit committee
- Establish an objective & independent internal audit function
- Establish an effective anti-fraud program
- Continuous training of the staff
- Code of conduct compliance

- **Diversion/theft of funds (through false invoicing, false claims, pilferage) 73%**
- **Bribery & corruption (including kickbacks) 57%**
- **e-Commerce & computer related fraud 23%**
- **Regulatory non-compliance 22%**
- **Financial statement fraud 18%**
- **Intellectual Property fraud 16%**
- **Corporate espionage 14%**
- **Money laundering 9%**

- **Funds Transfer Fraud – NEFT etc. (case study).**
- **Loss booking in shares – double taxation policy-Mauritius (case study) – year 2001 Scam .**



Thank You
