

# **NEWSLETTER**







# WORKSHOP ON ICC REGULATIONS FOR TRADE FINANCE AND BEST PRACTICES

Trade Tower, Kathmandu DATE: 16th-17th April, 2015

**OBJECTIVE:** Equip the participants with knowledge about the current developments in documentary credit and bank guarantee world and prevention and combat of financial crime in trade finance focusing on compliance issues such as AML, CTF, dealing with sanctions and trade fraud prevention.

FACILITATOR: Mr. Pavel Andrle

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### **NBI BOARD**

Mr. Shovan Dev Pant Chairman Chief Executive Officer. Lumbini Bank Ltd.

Mr. Jyoti Chandra Ojha Director Chief Executive Officer Rural Microfinance Development Center Dr. Binod Atreya Director Executive Director. Nepal Rastra Bank

Mr. Upendra Poudyal Director Chief Executive Officer NMB Bank Ltd.

Mr. A. K Ahluwalia Director Chief Executive Officer. Everest Bank Ltd.

The industry recently closed its financial book for the year 2071/2072. The Earth Quake that struck right at the beginning of 4th quarter meant business will not be as usual for the Industry. Despite the challenge the industry bounced back

At NBI the year 2071/2072 recorded impressive growth as we delivered 1593 session through 249 programs reaching out to 6146 participants nationwide in one single year. This does indicates industry has been reflecting seriously on Human Capital development.



Going forward NBI is committed to introduce new innovative programs to suit industries need. One major achievement has been "On the Job Training" at ICICI Bank Mumbai which we successfully concluded recently. Eleven bankers from nine commercial banks just concluded their 2 weeks residential program at ICICI Bank, Mumbai. We look forward to deliver more such programs to the industry this year and beyond.

The recent monetary policy has required banks to increase its capital base. The move is in line with central banks strategy to strengthen the entire banking system, consolidate institutions and create a pool of competent, professional and prudent banking industry that will have strong capital base, withstand risks and be more sustainable in the long run.

The next two years would see a major paradigm shift in the banking industry. The change would mean bigger, better and quality banks that would leverage on two key essentials for growth; Human Capital development and leveraging on Technology.

I wish you happy banking.

Warm Regards, Sanjib Subba Chiet Executive Officer

### WINNING APPROACH TO DEBT **RECOVERY**

Batch 1: 24th April, 2015 Trade Tower, Kathmandu.

Batch 2: 4th July, 2015 NBI Hall, Kathmandu.

**OBJECTIVE:** Learn how to tackle difficult customers. how to create a win-win situation during debt management

and how to minimize risks during debt recovery. FACILITATOR: Mr. Ramsharan Harisharan





### **FX MANAGEMENT IN NEPAL**

NBI Hall, Kathmandu

**DATE:** 17th &18th April, 2015

**OBJECTIVE:** Review and get a better understanding of the Foreign Exchange (regulation) Act, Foreign Investment and Technology Tranfer Act, By-laws, circulars related to L/C, DD, TT, Advance Payment, Credit, Passport facility, Bank Guarantee, FDI and Indian **Currencies Transaction** 

FACILITATOR: Mr. Bam Bahadur Mishra, Mr. Bhisma Raj

Dhungana



# **EARTHQUAKE PREPAREDNESS** (NSET)

NBI, Kathamddu

**DATE:** 20th May, 2015

**DETAILS:** The devastating earthquake that hit on April 25th, 2015 shook the lives of millions of people all around the country leaving people with no homes and no families. The traumatic incident not only affected our homes but also our organization and day to day operations. Due to the unpreparedness of such natural calamities, organization was facing interruption in resuming business operations. In this regard, NBI conducted an interactive session on earthquake risk and need for such disaster preparedness with an expert from the National Society for Earthquake Technology (NSET).

> "The bad news is time flies. The good news is you're the pilot."

- Michael Altshuler

### **SME LENDING**

NBI Hall, Kathmandu DATE: 6th June, 2015

**OBJECTIVE:** Understanding Various Risks Affecting the Banks & Financial Institutions Understanding Advantages of SME Lending and Challenges in Growing and Managing SME Loans. Understanding Credit Risks Weightage and Capital Requirements as per



BASEL - II Credit Limit below Rs 10 Million (Claims Regulatory Retail Portfolio)

FACILITATOR: Mr. B.N. Gharti

# CREDIT RISK AND RELATIONSHIP MANAGEMENT

NBI Hall, Kathmandu

**DATE:** 7th -12th June, 2015

**OBJECTIVE:** The program aims to equip participants with sound knowledge on banking operations. Upon the completion of the course the participants will gain knowledge and skills that are very essential to be efficient in their field of work. This program will help participants get an overall concept of a bank's working procedures. The participants will be able to Understanding the meaning and definition of credit, Structuring of the loans, Writing of credit proposal, Credit Administration NPA Management FACILITATOR: Mr. Sumed Bhattarai, Mr. Bikas Khanal, Mr. Rajiv Sapkota & Mr. Nirmal Dahal

### **REMITTANCE OPERATIONS**

NBI Hall, Kathmandu

**DATE:** 17th -19th June, 2015

**OBJECTIVE:** To know the insights about Remittance

Services and work in multiple areas **FACILITATOR:** Mr. Pankai Pant

### COMPREHENSIVE BANKING COURSE

NBI Hall, Kathmandu.

Batch 1: 21st April to 30th May, 2015



Batch 2: 12th to 26th June, 2015

**OBJECTIVE:** Understand banking terms, work in multiple areas, and be able to identify issues, be more customers centric, handle

NRB related issues & work professionally.

**FACILITATOR:** Pool of Experts



### **CASH OPERATIONS & NEGOTIABLE INSTRUMENTS**

Alfa House, Kathmandu DATE: 12th-13th June, 2015 OBJECTIVE: Equip the participants with knowledge so at to enable them to conduct their day to day operations independently. Develop conceptual skills of staff working in the Cash Area as well as provide a holistic



environment for staff to clear up issues being faced on a day to day basis in their work place. Make the participants aware about the theoretical as well as practical aspects of Cash Management.

FACILITATOR: Mr. Ajit Bhattarai

### **IT SECURITY**

NBI Hall, Kathmandu. DATE: 24th April, 2015

**OBJECTIVE:** Understand why IT security is needed in today's organizations. Review the implementation of defense In Depth Methodology and IT security risk mitigation strategy options for controlling IT security risks. Understand how risk is identified, categorized, handled and treated. Learn to comply with NRB requirements.

FACILITATOR: Mr. Subas Chandra Khanal



### COUNSELING WORKSHOP ON POST STRESS CRISIS

Wunjala Moskva, Kathmandu.

**DATE:** 27th May & 4th June, 2015

**DETAILS:** Two batches of the counseling workshop were conducted for the bankers which enabled the bankers to recover from the trauma of the earthquake helping them lead a normal life again.

FACILITATOR: Dr. Mita Rana, Associate Professor/ Clinical

**Psychologist** 

#### **GENERAL ADMINISTRATION**

NBI Hall, Kathmandu **DATE:** 30th May, 2015

**OBJECTIVE:** Understand the roles of a person working the Administration Department. Learn more about the management function, the risk management function other values of the General Administration Department.

**FACILITATOR:** Mr. Prabin Basnet



### **CREDIT & OPERATIONAL RISK MANAGEMENT**



NBI Hall, Kathmandu.

**DATE:** 10th & 11th July, 2015 **OBECTIVES:** Understanding various risks in BFI's, defining and identifying Credit Risks and having Risk Mitigants, developing Operational Risk Awareness Culture at the Branches, etc.

FACILITATOR: Mr. BN Gharti

### YOGA CLASS

Wunjala Moskva, Kathmandu.

**DATE:** 17th June. 2015 **DETAILS:** Open Yoga class was organized by NBI on the occasion of the International Yoga week (14th to 21st June) for all the bankers to take a break from their hectic work and relieve their stress.

FACILITATOR: Yoga Guru from ISHA Foundation.

### **ADVANCED EXCEL**

NBI Hall, Kathmandu.

DATE: 3rd to 10th July, 2015

**OBECTIVES:** To understand excel and its capabilities, using formulas and functions, managing workbook and worksheet, getting reports from your data and protecting your data.

FACILITATOR: Mr. Narayan Bhuju



"Customers may forget what you said but they'll never forget how you made them feel."

Alan Weiss, Author "Million **Dollar Consulting**"

# CREDIT APPRAISAL **COURSE (IN-HOUSE** FOR MEGA BANK **NEPAL LTD.)**

**NBI** Training Hall, Kathmandu.

**DATE:** 15th-18th April, 2015. **OBJECTIVE:** Create a solid base for a better future in the Credit Department for Mega Bank and also help them understand credit appraisal comprehensively so that they are able to use the knowledge and skills immediately.

FACILITATOR: Mr. Parshuram K. Chhetri







# **CUSTOMER SERVICE (IN-HOUSE** FOR GLOBAL IME BANK LTD.)

Global IME Bank Hall, Kathmandu.

**DATE:** 16th April, 2015.

**OBJECTIVE:** Prepare the staff in dealing with customers demand and other difficult situations. Aim to equip the

team to think in a customer-centric way.

FACILITATOR: Mr. Ajaya Regmi



# FINANCING UNDER TRADE (IN-HOUSE FOR NEPAL **BANK LTD.)**

NBI Hall, Kathmandu.

**DATE:** 24th-25th April, 2015

concepts like Letter of Credit, Outright Forward Contract,

Discounting under LC, Treasure and Credit.

FACILITATOR: Mr. Ajit Bhattarai, Mr. Manjay Raj and Mr. Bikas

Khanal

### CASH OPERATIONS & **NEGOTIABLE INSTRUMENTS (IN-HOUSE FOR SUNRISE BANK** LTD.)

Hotel Royal Century, Narayangarh.

**DATE: 25th April, 2015** 

**OBJECTIVE:** Equip the participants with knowledge so at to enable them to conduct their day to day operations independently. Develop conceptual skills of staff working in the Cash Area as well as provide a holistic environment for staff to clear up issues being faced on a day to day basis in their work place. Make the participants aware about the theoretical as well as practical aspects of Cash Management.

FACILITATOR: Mr. Ajit Bhattarai

"Yesterday is a cancelled check. Today is cash on the line. Tomorrow is a promissory note." Hank Stram

#### COUNSELING ON STRESS (IN-HOUSE FOR MANAGEMENT SIDDHARTHA DEVELOPMENT BANK LTD.)

Siddhartha Development Bank Hall, Kathmandu

**DATE:** 29th May, 2015

**OBJECTIVE:** Enable bankers to recover from the trauma of the earthquake helping them lead a normal life again.

FACILITATOR: Dr. Deep Prakash Malla



# **ENHANCE YOUR COMMUNICATION SKILLS (IN-HOUSE FOR SUNRISE BANK LTD.)**

NBI Hall, Kathmandu. **DATE:** 12th June, 2015.

OBJECTIVE: To master the art of public speaking and writing by learning different delivery styles and individual presentations

and communication skills.

FACILITATOR: Ms. Amuda Mishra.







# CUSTOMER RELATIONSHIP MANAGEMENT (NEPAL SBI BANK LTD.)

NBI Hall, Kathmandu

**DATE:** 10th-12th June, 2015

**OBJECTIVE:** Prepare the staff in dealing with customers demand and other difficult situations. Aim to equip the team to think in

a customer-centric way.

FACILITATOR: Ms. Euden Koirala

# SME LENDING (IN-HOUSE FOR SIDDHARTHA BANK LTD.)



#### NBI Hall, Kathmandu

**DATE:** 5th to 7th July, 2015 **OBJECTIVE:** Understand SME Lending Including the Provision in Industrial Enterprises Act 2050 and advantages of SME Lending and Challenges in Growing and Managing SME Loans

FACILITATOR: Mr. BN Ghartii

# CASH OPERATIONS & NEGOTIABLE INSTRUMENTS (IN-HOUSE FOR NMB BANK LTD.)

NBI Hall, Kathmandu. DATE: 6th June, 2015

objective: Equip the participants with knowledge so at to enable them to conduct their day to day operations independently. Develop conceptual skills of staff working in the Cash Area as well as provide a holistic environment for staff to clear up issues being faced on a day to day basis in their work place. Make the participants aware about the theoretical as well as practical aspects of Cash Management.

FACILITATOR: Mr. Ajit Bhattarai

# CREDIT APPRAISAL COURSE (INHOUSE FOR SIDDHARTHA BANK LTD.)

Alfa House, Kathmandu DATE: 16th -19th June, 2015

**OBJECTIVE:** Create a solid base for a better future in the Credit Department for Mega Bank and also help them understand credit appraisal comprehensively so that they are able to use the knowledge and skills immediately.

FACILITATOR: Mr. Parshuram K. Chhetri



# COMPREHENSIVE BANKING COURSE (IN-HOUSE FOR NABIL BANK LTD.)

NBI Hall, Kathmandu

Batch 1: 3rd to 5th June, 2015



Batch 2: 7th -9th June, 2015



Batch 3: 14th -22nd June, 2015



Batch 4: 14th -16th June, 2015



Batch 8: 5th to 7th July, 2015



Batch 5: 21st -23rd June, 2015



Batch 6: 23rd June-1st July, 2015



OBJECTIVE: Understand banking terms, work in multiple areas, and be able to identify issues, be more customers centric, handle NRB related issues & work professionally.

Details: Altogether 8 batches of program were conducted for Nabil Bank. Feedbacks received from the participants were very much encouraging. The program included specific areas e.g. Banking Operations, Trade Finance, Letters of Credit, Guarantee, Credit, Treasury, Cards Service, Cash and Teller etc. Likewise, feedbacks given by the trainers were also very good basically in terms of active participations, knowledge level, relevant queries, etc.

**FACILITATOR:** Pool of experts

### WINNING APPROACH TO DEBT **RECOVERY**

Hotel Suraj, Birgunj. **DATE:** 30th May, 2015

**OBJECTIVE:** Learn how to tackle difficult customers, how to create a win-win situation during debt management and how to minimize risks during debt

recovery.

FACILITATOR: Mr. Ramsharan

Harisharan

### FRAUD DETECTION AND RISK IN CHEQUE ANALYSIS WITH **CONCEPT OF INR 500 &** 1000

Hotel Avacado, Hetauda

**DATE:** 27th June. 2015

**OBJECTIVE:** With the issuance of notice from the Nepal Rastra Bank (NRB) lifting the ban on circulation of Indian currency notes of 500 and 1000 rupee, the banks now needs to be more cautious towards the inflow of the fake currency notes. This program has been designed in order to prevent unauthorized trading of such counterfeit notes.

FACILITATOR: Mr. Mukul Pradhan

### **BANK GUARANTEE**

Hotel Manaki, Janakpur **DATE: 27th June, 2015** 

**OBJECTIVE:** To provide general knowledge on local and international trade and Bank Gurantee, its mechanism, documents, procedures and applicable local/international regulation

FACILITATOR: Mr. Mani Shrestha



### RETAIL LENDING

Hotel Siddhartha, Nepalgunj.

**DATE:** 23rd May, 2015

**OBJECTIVE:** Understand Retail loan products, its analysis and types of risks under the Retail loans and

mitigating tools.

FACILITATOR: Mr. B.N. Gharti





# **BANKING OPERATIONS (IN-HOUSE FOR GARIMA BIKAS BANK LTD.)**

**Butwal & Pokhara** 

**DATE:** 29th-30th May, 2015

**DETAILS:** Two batches of program were conducted for Garima Bikas Bank in Butwal & Pokhara on the same dates. The major objectives of the programs were to educate the participants regarding teller functions, mode of remittance, inherent risks in Operational Departments, compliance issues and different credit types and terms. FACILITATOR: Mr. B.N. Gharti, Mr. Rajan Bikram

Thapa and Mr. Pankaj Pant

### AML/KYC

Hotel Suraj, Birgunj **DATE:** 29th May, 2015

**OBJECTIVE:** Understand principles of moneylaundering, the crimes and their relation with money laundering. Review the development of anti-money laundering drive in Nepal. How is the money laundering done? Know your customer means and its opportunity.

FACILITATOR: Mr. Hari Nepal.

# FRAUD DETECTION AND RISK IN CHEQUE ANALYSIS WITH CONCEPT OF INR 500 & 1000

Hotel Panchali, Biratnagar

**DATE:** 13th June, 2015

**OBJECTIVE:** With the issuance of notice from the Nepal Rastra Bank (NRB) lifting the ban on circulation of Indian currency notes of 500 and 1000 rupee, the banks now needs to be more cautious towards the inflow of the fake currency notes. This program has been designed in order to prevent unauthorized trading of such counterfeit notes.

FACILITATOR: Mr. Mukul Pradhan



### **CREDIT RISK & RELATIONSHIP MANAGEMENT**

**Hotel Royal Century, Chitwan DATE:** 27th -28th June, 2015

**OBJECTIVE:** This program will help participants get an overall concept of a bank's working procedures. The participants will be able to Understanding the meaning and definition of credit. Structuring of the loans, Writing of credit proposal, Credit Administration & NPA Management

FACILITATOR: Mr. Bikas Khanal & Mr. Sumed Bhattarai

#### TELLER FUNCTIONS AND CASH **MANAGEMENT**

Siddhartha Cottage, Butwal

**DATE: 20th June, 2015** 

**OBJECTIVE:** To make the participants aware about different aspects of cash management and enable them to conduct their day to day operations

independently.

FACILITATOR: Mr. Ram Raja Upadhyay



### **SME LENDING**

Hotel Royal Palm, Pokhara

**DATE:** 20th June, 2015

**OBJECTIVE:** Understanding Various Risks Affecting the Banks & Financial Institutions Understanding Advantages of SME Lending and Challenges in Growing and Managing SME Loans. Understanding Credit Risks Weightage and Capital Requirements as per BASEL - II Credit Limit below Rs 10 Million (Claims Regulatory Retail Portfolio)

FACILITATOR: Mr. B.N. Gharti





### WINNING APPROACH TO **DEBT RECOVERY**

Hotel Rubus, Dhangadi

**DATE:** 20th June. 2015

**OBJECTIVE:** Learn how to tackle difficult customers, how to create a win-win situation during debt management and how to minimize risks during debt recovery.

FACILITATOR: Mr. Ramsaran Harisaran

# LETTER OF CREDIT & BANK **GUARANTEE (IN-HOUSE FOR SUNRISE BANK LTD.)**

Hotel Ratna, Biratnagar **DATE:** 13th June, 2015

**OBJECTIVE:** To provide general knowledge on local and international trade and Bank Gurantee, its mechanism, documents, procedures and applicable local/international regulation.

FACILITATOR: Mr. Mani Shrestha

# **NBI GLIMPSES**











## **NBI Banking certificate course:**

We are pleased to inform that NBI is introducing "Banking Certification Course", Level 1 for the first time in Nepal. In this context, the course books have been developed in co-ordination with Indian Institute of Banking and Finance (IIBF), Mumbai, India and the books are now in the process of printing. This course is targeted for the Banking Employees with experience of more than 1 year. This is a self study module course. The participants will have to study the course books and attend in the examination to be conducted by NBI from time to time. The successful candidates shall be awarded with Certificate. For further detail, please contact NBI.

#### **MANAGEMENT TEAM**

Sanjib Subba CEO

**Purna Man Napit** Academic Director

**Dhan Thapa** Head of Program

**Sabin Nepal**Sr. Executive - Program

**Sangita Gurung**Sr. Executive - Finance

Karuna Tuladhar Executive - Program

### **NBI PUBLICATIONS**



